



# MedBridge Engages Staff and Reduces Costs at Tx:Team

## Client Challenge

Tx:Team is a full-service outsourcing solution for healthcare providers and a provider of onsite physical and occupational therapy for employers. Working with hospitals, retirement communities, and employer-based clinics, the company builds trusted relationships with patients, physicians, nurses, case managers, administrators, and employees. Tx:Team believes in the successful development of every staff member by offering competitive pay and a benefits package that includes robust continuing education opportunities.

## Medbridge Solution

Tx:Team has leveraged MedBridge to improve onboarding processes and staff education through:

- Assigning Knowledge Tracks to streamline onboarding and training
- Engaging staff with powerful online continuing education resources
- Leading with MedBridge as an education benefit in recruiting
- Mitigating risk and expanding into more employer-based clinics with strong regulatory and compliance training
- Creating customized training for non-hospital associates in employer-based clinics and retirement communities
- Supporting non-clinical staff with impactful training resources

**Tx:Team**<sup>sm</sup>

*Working with us is good therapy.<sup>sm</sup>*

Founded in 1983

Headquarters in Indianapolis, IN

15 Locations

Partnered with MedBridge since 2016

[txteam.com](http://txteam.com)

**105%**

increase in staff continuing education participation

**67%**

more efficient onboarding process

**33%**

reduction in continuing education spend

## Results

### Cost Savings

By transitioning to an online education solution from traditional offsite education, Tx:Team decreased its yearly spending on continuing education by \$13,500 (33 percent).

### Staff Engagement

Since implementing MedBridge in 2016, Tx:Team associates across seven states have racked up 1,171 course completions and earned 2,615 CEUs. With this, the company has also seen an increase in engagement and participation.

Before MedBridge, Tx:Team offered employees traditional continuing education programs, which called for travel and time away from home and patient care. With increasingly busy lifestyles, employees were met with the challenge of utilizing the full benefit.

With unlimited access to MedBridge, a platform that offers a convenient and flexible learning environment, the company's annual education participation rate has grown from 40 percent to 82 percent.

### Efficient Onboarding

Before implementing MedBridge, all Tx:Team new hires were required to spend time watching compliance and regulatory videos. Today, Tx:Team uses MedBridge Knowledge Tracks to assign modules and has decreased the average completion time to 15-20 minutes, boosting efficiency by 67 percent.

With an average of 84 new hires each year, Tx:Team saves 30 minutes on each training program, equating to 2,520 minutes of times savings in just one year—an average ROI of \$1,596.

### Staff Recruitment

Potential job candidates view Tx:Team's MedBridge education benefit as a market differentiator, which has led to increased interest during the recruitment process.



Strengthened new-hire training with the MedBridge Onboarding Solution, significantly decreasing average new-hire completion time.



Created a flexible, high-quality online training program with the MedBridge Workforce Development Solution, improving staff engagement and reducing costs.



Streamlined regulatory and compliance education with the MedBridge Risk Mitigation Solution, helping to ensure a safe and ethical workplace while protecting revenues.

## About Tx:Team

Tx:Team is unique in the healthcare industry, offering a variety of services ranging from the highest-quality rehabilitation and therapy services to management and consulting services. Tx:Team partners with hospitals, retirement communities, and employer-based clinics. Tx:Team builds trusted relationships with patients, healthcare providers, administrators and its associates.