

Outpatient Compliance Education Package

Note: These recommendations are not a substitute for legal advice for any individual provider or situation. Each organization is responsible for ensuring its own compliance with applicable laws and regulations. Always consult your company's legal or compliance personnel with any questions or concerns related to this subject matter.

First-Day Training Recommendations

Total Training Time:
1 hours 40 minutes

Expecting the Unexpected: Emergency Medical Response in the Clinic.....	30 minutes
Fire Safety in the Clinic.....	15 minutes
Hand Hygiene: The Key to Infection Control.....	10 minutes
HIPAA: Information Security.....	30 minutes
Infection Control: The Basics.....	15 minutes

The courses above are developed in alignment with standards outlined in the Health Insurance Portability and Accountability Act (HIPAA), the Occupational Safety and Health Act, and federal regulations that govern outpatient facilities (CFR 485.701 - 485.729).

In addition to these courses, we recommend including your organization's:

- Code of conduct
- HIPAA information security and patient privacy policies
- Floor plans
- Patient abuse prevention policy
- Code of ethical practice

30-Day Training Recommendations

Total Training Time:
3 hours 45 minutes

Civil Rights & Preventing Discrimination in Healthcare.....	20 minutes
Cultural Competency: Resources to Meet the Needs of Special Populations.....	15 minutes
Crossing the Line: Recognizing, Responding to and Preventing Sexual Harassment.....	15 minutes
Emergency Preparedness in the Clinic.....	30 minutes
Fraud, Waste and Abuse Prevention for Clinical Staff.....	15 minutes
General Compliance Training for Healthcare Staff.....	15 minutes
OSHA: Bloodborne Pathogens and Standard Precautions.....	20 minutes
Preventing Bullying and Violence in the Workplace.....	15 minutes
Preventing and Reporting Elder Abuse.....	15 minutes

The courses above are developed in alignment with Center for Medical and Medicaid Services (CMS) standards for fraud, waste and abuse and corporate compliance education, section 1557 of the Patient Protection and Affordable Care Act, the Occupational Safety and Health Act, and the federal regulations that govern outpatient facilities (CFR 485.701 – 485.729).

In addition to these courses, we recommend including your organization's:

- Sexual harassment prevention policy
- Non-discrimination policy

Elective/Role Specific Training

Active Shooter & Bomb Threats

Assuring Medication Accuracy Through Transitions of Care

Cleaning & Disinfecting Medical Devices & Equipment

Crossing the Line: Recognizing, Responding to and Preventing Sexual Harassment as Supervisors

Cultural Competency: At Admission

Cultural Competency: Assessment and Treatment

HIPAA: Working with Business Associates

HIPAA: Clinical Training for the Healthcare Settings

HIPAA: Compliance Training for Front of Clinic Staff

OSHA: Environmental Cleaning

OSHA: Hazard Communications & Safety Data Sheets

OSHA: Personal Protective Equipment

OSHA: Preventing Slips, Trips and Falls

OSHA: Respiratory Hazards and Protection

OSHA: Safe Injection Practices for Therapy Practitioners

OSHA: Tuberculosis and Airborne Infection Precautions

OSHA: Worker Safety and Illness Prevention

Oxygen Safety

Preventing and Reporting Sexual Harassment for California Supervisors

Unusual Patient Occurrences

The courses above are developed in alignment with standards outlined in the Health Insurance Portability and Accountability Act (HIPAA), the Occupational Safety and Health Act, and the federal regulations that govern outpatient facilities (C FR 485.701 – 485.729).